

# COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

HEADQUARTERS
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March 8, 2005

To:

**Each Supervisor** 

From:

Michael J. Henry

Director of Personnel

David E. Janssen 2 1 Chief Administrative Officer

Thomas L. Garthwaite, MD

Director and Chief Medical Officer

Subject:

COMPENSATION FOR HOSPITAL ADMINISTRATORS

On February 8, 2005, on motion of Supervisor Burke, your Board instructed the Director of Personnel, working in concert with the Director of Health Services, with oversight by the Chief Administrative Officer, to obtain compensation information, including salary and benefits for Chief Executive Officers, or their equivalents, at public and private healthcare organizations comparable to the positions at the Department of Health Services' facilities. In addition, you instructed the Director of Personnel to review and assess the comparable compensation data obtained in order to determine whether existing County compensation levels should be modified in order to attract the highest qualified hospital administrators. Furthermore, you instructed the Directors of Personnel and Health Services and the Chief Administrative Officer to jointly report back to the Board within 30 days with their findings and recommendations.

#### **SURVEY RESULTS**

The administrators of County hospitals are typically the Hospital Administrator II classification. The one exception is the Chief Executive Officer, LAC+USC Medical Center.

#### **Public Sector Survey Data**

We have surveyed other California counties which have County-operated hospitals. As outlined in Attachment I, the data indicates that the current salary range and maximum cash compensation (salary plus benefits provided in cash) for Hospital Administrator II is not in line with other California county hospital administrators. We recognize that several of the positions in the attached survey not only administer hospitals but also perform other executive functions. While there are various organizational structures in the other counties, they all administer hospitals in a public environment.

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The County of Los Angeles class of Hospital Administrator II has a maximum cash compensation (salary plus benefits provided in cash) of \$195,515, while the average maximum cash compensation of the hospital administrators of the other counties is \$223,615. This represents about 15% more than Los Angeles County's Hospital Administrator II class.

Private Sector / Other Survey Data

Attachment II is the data available through various nationwide surveys of private sector hospitals done by consultant firms such as Watson Wyatt. Veterans Administration hospitals are also included in the survey results. We also contacted a large number of private hospitals in Southern California; however, they would not provide salary and benefit information, e.g., Cedars Sinai, Long Beach Memorial, Centinela, etc.

This data in Attachment II clearly indicates that the salary for the Hospital Administrator II class lags behind hospital administrators in the private sector. However, as noted in the comments section of the attachment, comparisons between private and public sector hospital administrators are difficult due to significant differences in organizational structure, reporting relationships, and scope of responsibilities. This information has been shared with the Navigant consultants at King/Drew Medical Center.

# PROPOSED ACTION

As the result of the comparison of the maximum cash compensation (salary plus benefits provided in cash) of California county hospital administrators, which indicates that our class of Hospital Administrator II is below the average, we believe it is appropriate to adjust the top end of the salary range for the Hospital Administrator II class to 50% above the control point. This will result in an adjustment of the top end of the salary range from \$159,604 to \$199,506. This will also result in an increase in maximum cash compensation (salary plus benefits provided in cash - megaflex and County match to the deferred earnings and savings plans) from \$195,515 to \$244,394, which will bring the Hospital Administrator II class in line with hospital administrators in other California counties which operate public hospitals.

This adjustment will require amending the County Code through an ordinance. We are currently developing a Board letter with a recommended adjustment to the salary range of the Hospital Administrator II, which will be filed during the month of March. Because of the unique issues regarding the King/Drew Medical Center, which could not be taken into consideration as part of the hospital administrator survey data, we will also be recommending an ordinance admendment to allow the Hospital Administrator's salary to be set beyond the recommendation included for other Hospital Administrator IIs. In addition, we will recommend that this authority be extended to include the Chief Executive Officer, LAC+USC Medical Center to make adjustments for salary compression.

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If you have any questions, please contact Mike Henry at (213) 974-2406.

MJH:DEJ TLG:CH

Attachments

c: Executive Office, Board of Supervisors County Counsel

H:HospAdmllMmoBOS.305

# HOSPITAL ADMINISTRATOR COMPENSATION SURVEY – CALIFORNIA COUNTY HOSPITALS

(Annualized data as of 3/01/05)

|                   | COMPARISON TITLE                               |   | FACI             | LITY COM       | PARATIVES               |                         | SALARY RAN                   | GE              | Additional          | Maximum<br>Cash<br>Compensation |
|-------------------|--|---|------------------|----------------|-------------------------|-------------------------|------------------------------|-----------------|---------------------|---------------------------------|
| COUNTY            |  | REPORTS TO  | No. of Employees | No. of<br>Beds | Type Of Facility *      | Minimum                 | Midpoint                     | Maximum .       | Cash **<br>Benefits |                                 |
| Los<br>Angeles    | Hospital Administrator II<br>(UC) (R15)        | Director of Health<br>Services  | 2,500<br>(KDMC)  | 225            | Network Hospital        | \$106,403               | \$133,004                    | \$159,604       | \$35,911            | \$195,515                       |
| Kern              | CEÒ, Kern Medical<br>Center*                   | Chief Administrative<br>Officer                                       | 1,500            | 222            | Stand Alone<br>Hospital | \$121,476               | \$134,856                    | \$148,236       | \$24,776            | \$173,012                       |
| Monterey          | CEO, Natividad Medical<br>Center*              | Board of Supervisors  | 775              | 172            | Stand Alone<br>Hospital | \$163,452               | \$188,028                    | \$212,604       | \$42,330            | \$254,934                       |
| Riverside         | Hospital Administrator                         | Chief Executive Officer (= County CAO)                                | 1,760            | 364            | Stand Alone<br>Hospital | \$123,945               | \$173,298                    | \$222,651       | \$31,283            | \$253,954                       |
| San<br>Bernardino | Director, Arrowhead Reg.<br>Medical Center*    | Chief Administrative<br>Officer                                       | 2,700            | 373            | Stand Alone<br>Hospital | n/a<br>(flat ra         | \$202,908<br>ate effective 7 | n/a<br>//10/04) | \$51,246            | \$254,154                       |
|                   | Administrator, San                             | Director of Health  | 2,525            | 639            | Network Hospital        | \$172,848               | \$190, 580                   | \$210,106       |                     |                                 |
| San<br>Francisco  | Francisco General<br>Hospital Medical Center   | Services  |                  | -              |                         | (Note: Five step range) |                              |                 | \$9,642             | \$219,748                       |
| San               | Chief Deputy Director,                         | Director of Health  | 1,100            | 236            | Stand Alone             | \$95,981                | \$105,811                    | \$116,659       |                     |                                 |
| Joaquin           | San Joaquin General<br>Hospital (=CEO)         | Services  |                  |                | Hospital                | (Note: Five step range) |                              | \$42,789        |                     | \$159,448                       |
| Santa Clara       | Director, Santa Clara<br>Valley Medical Center | Executive Director, Santa<br>Clara Valley Health &<br>Hospital System | 5,769            | 524            | Stand Alone<br>Hospital | \$158,217               | n/a                          | \$203,026       | \$47,032            | \$250,058                       |
|                   | † \$   | SURVEY AVERAGES of RA   | NGE MINIMUI      | M, MIDPOI      | NT and MAXIMUM          | \$139,320               | \$165,914                    | \$185,547       |                     |                                 |
|                   |  |   | † SUI            | RVEY AVE       | RAGES of BASE P         | AY, ADDITIO             | NAL CASH                     | \$188,027       | \$35,585            |                                 |
|                   |  |   |                  |                | † SUR                   | VEY AVERA               | GE of TOTAL                  | CASH COMP       | ENSATION            | \$223,615                       |

<sup>\*</sup> Network Hospital = part of a group of hospitals and/or clinics (top executive usually reports to the department head); Stand Alone Hospital = no affiliated hospitals and/or clinics (top executive serves as the department head)

† Survey averages do not include Los Angeles County data. Flat rate salary is considered a midpoint.

<sup>\*\* &</sup>quot;Additional cash benefits" includes only cash or cash-equivalent compensation, such as our Megaflex plan, car allowance, employee pension contribution paid by the employer, deferred compensation match, etc. Standard employee benefits such as vacation, sick leave, employer costs for pension/retirement plans, workers compensation, etc., were not included.

## PUBLISHED SURVEYS AND OTHER PAY RESOURCES

(Eff.3/01/05)

Published Private Sector Base Pay Surveys; reported in thousands (000s)

|   | Paramonia de la comoción de la comoc |  | Annua                              | l Base Pay          | Range                               |                      |  |
|---|--|--|------------------------------------|---------------------|-------------------------------------|----------------------|--|
| Survey Resource   | Survey Title   | Facility Comparatives                          | Low/25 <sup>th</sup><br>percentile | Median/<br>midpoint | High/75 <sup>th</sup><br>percentile | Weighted<br>Avg. Pay | Comments   |
| Watson-Wyatt- Pacific<br>Southwest Sub-region   | CEO/Administrator<br>Survey  | 2,000 – 5,000 F-T-Es                           | \$130.9                            | \$228.7             | \$354.3                             | \$245.8              | Watson-Wyatt data comes from "non-<br>government, not-for-profit" facilities; Pacific<br>sub-region has only 6 relevant salaries   |
| Watson-Wyatt- National  | CEO/Administrator<br>Survey  | 2,000 – 5,000 F-T-Es                           | \$125.0                            | \$218.8             | \$311.8                             | \$233.7              | Data is from "non-government, not-for-profit" facilities; Nationwide, 63 relevant salaries   |
| HayGroup for American<br>College of Healthcare<br>Executives (ACHE)   | Top Executive  | None provided                                  |                                    |                     |                                     | \$250.0              | While ACHE is considered reliable, the survey does not define who was surveyed, nor give any indicators enabling a fair comparison to L.A. County's Hospital Administrator II    |
| Hospital & Healthcare<br>Compensation Service's<br>34 <sup>th</sup> Annual Hospital<br>Salary and Benefits Report | Top Executive  | Includes larger and multi-<br>hospital systems |                                    |                     |                                     | \$328.3              | Survey is not considered comparable (survey is for hospital systems - primarily private sector "system-level executives — those responsible for running more than one hospital") |

Information from Other Local Hospitals; reported in thousands (000s)

| University of California        | Chief Executive<br>Officer | Single hospital up to<br>multi-hospital Vice<br>Chancellor | \$243.8 | n/a | \$548.6 |                         | Survey may not be comparable (UC does<br>not disclose incumbent data, except for their<br>"public officials", e.g., Vice Chancellor/<br>multi-hospital CEO, who is paid \$520k) |
|---------------------------------|----------------------------|--|---------|-----|---------|-------------------------|---|
| VA Medical Center<br>Long Beach | Director                   | 426 Beds; 1,329 EEs  | \$131.0 | n/a | \$181.0 | \$166.9<br>(Actual pay) | Only Long Beach provided actual pay data; other VA hospitals declined to provide data as against hospital policy  |
| VA Medical Center<br>West L.A.  | Director                   | 989 Beds; 3,881 EEs  | \$104.9 | n/a | \$158.1 | Not<br>Disclosed        | Actual pay is confidential; other VA hospitals declined to provide data as against hospital policy  |

Note: Of the 26 area hospitals of similar size and scope to King-Drew Medical Center (200 – 350 beds or 2,500 employees) that we contacted, both private sector and not-for-profit, only the VA Medical Centers agreed to provide any data to us.



# Chief Administrative Officer Director of Personnel Director of Health Services

# MINUTES OF THE BOARD OF SUPERVISORS COUNTY OF LOS ANGELES, STATE OF CALIFORNIA

Violet Varona-Lukens, Executive Officer Clerk of the Board of Supervisors 383 Kenneth Hahn Hall of Administration Los Angeles, California 90012

At its meeting held February 8, 2005, the Board took the following action:

9 Supervisor Burke made the following statement:

"As a result of its ongoing review of the King/Drew Medical Center, Navigant is recommending major changes in the governance and leadership of the hospital. In view of retention and recruitment needs, it would be prudent for this Board to evaluate the compensation for hospital administrators system wide. The Los Angeles County public healthcare system deserves the highest qualified management available in order to ensure prompt and efficient resolution of all problems and to provide quality healthcare.

"A critical component to secure the best available administrators will be the County's ability to attract well qualified and experienced managers in the healthcare industry. In order to successfully attract and retain the best administrators and managers, the County must be prepared to provide compensation comparable to similar institutions and commensurate with responsibilities."

Therefore, on motion of Supervisor Burke, seconded by Supervisor Knabe, unanimously carried, the Board took the following actions:

Instructed the Director of Personnel, working in concert with the Director
of Health Services, with oversight by the Chief Administrative Officer, to
obtain compensation information, including salary and benefits for Chief
Executive Officers, or their equivalents, at public and private healthcare
organizations comparable to positions at the Department of Health
Services' facilities;

(Continued on Page 2)

# 9 (Continued)

- 2. Instructed the Director of Personnel to review and assess the comparable compensation data obtained in order to determine whether existing County compensation levels should be modified in order to attract the highest qualified hospital administrators; and
- 3. Instructed the Directors of Personnel and Health Services and the Chief Administrative Officer to jointly report back to the Board within 30 days with their findings and recommendations.

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Copies distributed: Each Supervisor County Counsel

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#### MOTION BY SUPERVISOR YVONNE B. BURKE

**FEBRUARY 8, 2005** 

As a result of its ongoing review of the King Drew Medical Center, Navigant is recommending major changes in the governance and leadership of the hospital. In view of retention and recruitment needs, it would be prudent for this Board to evaluate the compensation for hospital administrators system-wide. The Los Angeles County public healthcare system deserves the highest qualified management available in order to ensure prompt and efficient resolution of all problems and to provide quality healthcare.

A critical component to secure the best available administrators will be the County's ability to attract well qualified and experienced managers in the healthcare industry. In order to successfully attract and retain the best administrators and managers, the County must be prepared to provide compensation comparable to similar institutions and commensurate with responsibilities.

I THEREFORE MOVE THAT the Board of Supervisors direct the Department of Human Resources, working in concert with the Department of Health Services with

-MORE-

## MOTION BY SUPERVISOR YVONNE B. BURKE

|             | MOTION |
|-------------|--------|
| BURKE       |        |
| YAROSLAVSKY |        |
| KNABE       |        |
| ANTONOVICH  |        |
| MOLINA      |        |

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oversight by the Chief Administrative Office, to obtain compensation information, including salary and benefits for Chief Executive Officers, or their equivalent, at public and private healthcare organizations comparable to positions at L.A. County health facilities; and

I FURTHER MOVE THAT this Board direct DHR to review and assess the comparable compensation data obtained in order to determine whether existing County compensation levels should be modified in order to attract the highest qualified hospital administrators; and

**FINALLY I MOVE THAT** this Board direct DHR, DHS and CAO to jointly report back their findings and recommendations to this Board within 30 days.

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(YBB:GP:ecKDMCCompensation.mot.020105)